

Manchester Bike Hire

Postal Address:

198-200 Chapel Street, SALFORD, M3 6BY

T: 0161 769 5050

E: info@manchesterbikeshire.co.uk

W: www.manchesterbikeshire.co.uk



PRIVACY POLICY

MAY 2018

Manchester Bike Hire won't collect your personal information unless you provide it yourself. We will never share your information with anybody else. Unless you give us permission to keep it for longer, we will only store your information for 12 months. We never use cookies or track your activity at Manchester Bike Hire.

What information will we collect?

- We collect limited personal data, such as name, email address, phone number and occasionally mailing addresses.
- If you book a hire online, your credit / debit card details will be stored on our secure payment provider's database. Find out more about Stripe [here](#).

When will we collect your information?

You provide information when you are:

- Filling in an enquiry form for a bike repair, hire or trial.
- Signing up for our email newsletter
- Making a bike hire booking online
- Filling in one of our paper repair forms in our shop.

How will we store your information?

- Customer information is stored on our secure database, provided by Bike Rental Manager. Click [here](#) to see Bike Rental Manager's terms and conditions.
- We occasionally store data in Mailchimp, a marketing platform used for sending out batches of emails. Find out more about Mailchimp's privacy policy [here](#).
- We keep a physical copy of our in-store repair forms.

How can you ask for your information to be amended?

You can ask us to change the information we keep about you in a number of ways:

- Visit our shop at 200 Chapel Street, Salford, M3 6BY. We are open Monday to Sunday, 09:00 – 18:00 hours.
- Telephone 0161 769 5050.
- Email info@manchesterbikeshire.co.uk